



Habitat
for Humanity®
Okanagan

2023

ANNUAL REPORT



CHAIR REPORT

As Chair of Habitat for Humanity Okanagan, it is my pleasure to present this year's report. Despite facing challenges, our organization has demonstrated resilience and continued dedication to our mission of providing affordable housing for families in need. This report highlights key achievements, strategic initiatives, and financial health for the year 2023. This year, we engaged in significant negotiations with Habitat for Humanity South East BC. These discussions have laid the groundwork for future collaborations and expanded our reach within the province. Additionally, we have been active participants in the BC Caucus, where we hosted Habitat Canada to discuss critical BC initiatives, including an amalgamation meeting aimed at unifying our efforts across the region.

Our commitment to engaging with the community was recognized with a Community Outreach Award. This award reflects our dedication to building stronger, more connected communities through our outreach programs, including our 50/50 raffle. We also received the One Habitat Award, which integrates all we do—communications, operations, and governance—with the goal of serving more families in our community and beyond. The recipient of this award embodies the spirit of "one world, one Habitat."

We were honored to be finalists for the Thompson Okanagan Commercial Awards, a recognition that celebrates our contributions to the community and our innovative approach to housing solutions. We have commenced construction on the last four homes in Powley Court, with completion and family move-ins scheduled for this summer. This project is a



testament to our ongoing efforts to address housing needs in our community.

We are actively exploring opportunities in North Okanagan to acquire additional land, with specific focus on Vernon. This strategic expansion will allow us to serve more families and meet the growing demand for affordable housing in the region.

Despite disruptions caused by the wildfires that impacted our Restores in 2023, our financial position remains strong. We are ending 2023 with a robust cash position, demonstrating prudent financial management and effective fundraising strategies. This stability enables us to continue our vital work and plan for future projects with confidence.

In closing, I want to express my heartfelt gratitude to our dedicated staff, volunteers, donors, partners, and especially our CEO, Andrea Manifold. Your unwavering support and commitment make our work possible. As we look forward to the coming year, we remain steadfast in our mission to build homes, communities, and hope. Together, we are making a lasting difference in the lives of families across Okanagan.

Stacey Fenwick, Chair

CEO MESSAGE



Andrea Manifold, CEO

When I reflect on 2023 my thoughts are filled with a mixture of big challenges and accomplishments. Retail sales were below budget from the outset, however, they still performed well and occasionally outperformed 2022. The Vernon store has struggled to be profitable though and at the end of 2023 the decision was made to combine the two units and vacate the smaller premises. Despite the many challenges a retail environment presents, Kelowna and West Kelowna we were still placed in the top 20 of 110 ReStores nationally. In March the West Kelowna ReStore celebrated its 10th anniversary, staff and volunteers were kept busy that day with a BBQ, discounts, 50/50 raffles, cake and a bathtub full of rubber ducks! It was a great opportunity to celebrate and thank the community for their support over the last decade.

In the summer our region was devastated by wildfires, thanks to the amazing first responders involved, the impact was contained as much as possible. With staff under evacuation orders and alerts we were forced to close the Central Okanagan stores and at times limit our operations to protect staff from the extremely poor air quality. This had an affect on our ability to receive donations and sell product. The ReStore staff and volunteers did a great job of minimizing the disruption to our customers.

We commenced the build of the last four units in Lake Country, which are expected to be completed in the summer of 2024. There have also been several

discussions regarding build opportunities, and I'm excited to share that one of these has led to potentially paving the way for us to deliver more homes to our community and is currently being evaluated.

Success for families in our program means using the hand up from Habitat to achieve home ownership independently. In 2023, after just 6 years of being in our program, we were delighted for a family to follow their dreams of living in a big open space when they moved out to a rural area of Lumby.

Another achievement for family services was legal completion of the new mortgage which is now ready for the families to sign. This collaboration with Interior Savings Credit Union will provide Habitat with an advance of funds from the first mortgage, with the families having a 2nd and larger, interest free mortgage directly with Habitat. This change will help us to accumulate a portion of the funds quickly which will help us to finance future opportunities.



In the fall of 2023, we were delighted recipients of the Thompson Okanagan Commercial Building award of merit non profit section for the Powley Court project. For our building to be recognized was a huge achievement and testament to the effort that has gone into these homes.

One of the biggest successes of 2023 was the amount raised through 50/50 lotteries. Our presence and volume of ticket sales at community events was a testament to the dedication of the office staff and event volunteers. In total we sold a whooping \$130,875. The ReStore lottery continued to do well also, thanks to the point of sale promotion this raised \$42,969. The lottery continues to grow and we are optimistic of achieving higher sales levels in 2024.



Since 2021 we have increased our community engagement levels significantly and our efforts have been rewarded by the increase of our fundraising in 2023 by 20%. During this period, we have raised a total of \$1,716,586, all of which has been used to fund the current build project.

There are many other fund raising success stories that are mentioned in the Resource Development report which demonstrate the work and achievements of our small team.

In July Habitat affiliate leaders from across the province and staff from Habitat Canada including the President and CEO Julia Deans met in West Kelowna to discuss how we can collaborate and streamline operations across our region, leading to increasing our impact and families served. We are continuing to work on this project and exploring several initiatives.

The critical need for affordable housing is constantly in the news and we see a lot of government announcements and changes being announced that are intended to increase housing stock. However, most of these new initiatives are focused on rentals and not geared towards our ownership model. To help position our program Habitat Canada have increased their focus on government relations with more dedicated staff, to raise the awareness of our work and how governments can help to support our mission. At a provincial level, the B.C. Caucus are using our combined experience with support from local

government relation experts to raise our profile. This led to the Habitat B.C. Caucus hosting information sessions in Victoria with the BC NDP Caucus and BC United Caucus members to share our proposal to help overcome the barriers to building affordable housing. This resulted in meetings with Ravi Kahlon, Minister for Housing and Vincent Tong the CEO of BC Housing where we presented a proposal to accelerate the future housing pipeline we have planned in B.C. We are also continuing to develop relationships at the municipal level.



At the end of December, the the Boards of Directors for Habitat Okanagan and Habitat Southeast BC agreed to a formal shared service agreement that saw me assume the role of Interim Executive Director of Habitat Southeast BC as of January 2, 2024. This will expand the shared services we already provide and will allow for greater systems efficiencies and collaboration.

Despite a dip in sales our financial position remains strong. Our assets have increased significantly due to other income sources, investments and the growth of our property inventory.

Another successful year for Habitat Okanagan! I continue to admire the work of our staff and volunteers, who, despite the various obstacles encountered in a turbulent environment, had some great success and celebrated many achievements. Thank you to everyone who believes in our mission for their continued support.



TREASURER REPORT

CASH INVESTMENTS

 **53%**

HFHO PROPERTY VALUES

 **30%**

NET ASSETS

 **15%**

EXCESS REVENUES OVER EXPENDITURES
\$849,547

The 2023 fiscal year ended with Habitat for Humanity Okanagan continuing to be in a sound financial position. The overall financial performance reported an operational revenue increase of 1% over 2022, achieved despite the impact of challenges encountered throughout the year.

Childs Chantan were appointed to complete the 2023 year end audit, detailed information can be found in the auditor's report. My comments highlight the major financial changes and explanation behind the numbers presented.

Given the success of previous years we expected revenues to be closer to budget and better than we achieved, however sales were affected by unanticipated roadblocks and out of our control.

Retail revenues fell short of the budget by 3%. The budget was set at a 5% increase on 2022, higher than the previous years, but this proved to be a stretch due to the current economy. Despite this, the cash position is strong and costs were carefully managed.

The Vernon ReStore struggled most with the largest sales and profit variance to budget. This location has well established competition from another charity on their doorstep and was spread over two separate units. In 2024 the Vernon ReStore will be condensed to one unit and a new tenant sought for the vacant unit. Other issues that impacted the ReStores performance were economic conditions (inflation and high interest rates), less corporate donations, fires in August, and fewer individual donations. For all ReStores there was a focus on getting sales to budgeted levels and improvements to do so were put into place. Changes to opening hours, monthly specials, and reducing staffing costs helped. A market research project was done with Okanagan College which included a competitive analysis, marketing plan, and exploring ways to increase sales. While the ReStores did not break records, they still performed well.

In 2023 there were significant donations that helped with both operations and capital costs and we are grateful for the support of the community. Fundraising and donations (goal exceeded by 17%), and gaming (113% over budget), did very well and exceeded budget by 33%. This success helped to make up the retail revenue deficit along with revenue from sundry incomes i.e. interest on investments and contract work to another affiliate.

Costs were up slightly by 1% affecting, rising rents and staff cost being the most significant items contributing to this. There were also several expenses that were below 2022 levels, including advertising, bank interest charges, affiliate fees to Habitat Canada, supplies and utilities. At the end of the year, we had the opportunity to sell a property in Vernon that did not fit our program criteria. It was sold in Feb 2024 to another affordable housing provider. Given our strong financial position and having funds for operations and completion of the build, we paid off the mortgage balance on the Lake Country land reducing interest penalty. The balance of a \$400k loan take out in December 2019 will be paid off by the end of 2024. As a result, HFHO will go into 2025 and a potential build with no bank debt. This improves our borrowing margin at a time when we will be looking at financing the next build. The line of credit was not utilized for the third year running and callable debt is down significantly.

Our appreciation goes to the amazing and valuable HFHO team who work very hard to respond to the challenges of controlling and managing our financials, and ensuring the daily operation of the organization is done in good order. We are grateful for their performance in implementing many great initiatives and improvements and keeping us in a healthy financial position.

REVENUE \$4,662,952

Julie Pellizzari, Treasurer

- ANNUAL REPORT -



OPERATIONS REPORT

Progress in Numbers

2023 RESTORE SALES

\$3,684,284

TOTAL TRANSACTIONS

160,685

BOOK SALES

\$43,505

KITCHEN SALVAGE

\$140,940

ReStore

Quarter 1 saw our ReStore hit 3 historical sales months, Unfortunately, we where not able to keep up that momentum and finished the year under budget with sales down 6 % (\$248,000) from 2022.

Although sales where down, in comparison to the rest of Canada, 2 of our Okanagan stores where in the top 20 of 110 reporting locations this year, 14th and 19th in the country.

Staff shortages and turnover rate remained high in 2023. The devastating forest fires in the central and south Okanagan left many of our staff, volunteers and customers on evacuation alerts or evacuation for months. The Penticton location had an ongoing road construction project that created limited access to its donation center and parking lot. Vernon saw a massive downturn in sales amongst major issues with flooding. We started the process of closing the home furnishing side of the Vernon location to reduce the high cost of rent and staffing created by having two buildings.

Residential donation levels remained strong with 17,974 donations. Although we had budgeted for two shipments from Habitat Canada, we changed focus and relied on new local procurement, our communities stepped up and our local corporate donations soared to \$375,000. The highlights included \$32,000 in commercial equipment, 83 brand new bathtubs, 100 mini fridges and 150 office desks. In the late fall we received a large donation, 500 pallets of cement block that will kick off revenue for the spring of 2024.

The ReStore managers traveled to Ontario in November for the Habitat Canada ReStore University, focused training sessions on all things ReStore. The conference provided an opportunity for our managers to joining workshops with 60 other ReStore team members who just like them experience the same struggles and challenges. We where able to share resources such as onboarding packages, pricing guides, how to donate pamphlets and many others. Our team came back with many ideas and an expanded network of ReStore staff from across the country, we also came home winning the 2023 Restore innovation award.



furniture

OPERATIONS REPORT

Safety

Our safety program continues to grow and develop. Site docs continues to be our main reporting tool and has proven effective in accurate recordings. In 2023 we had 44 incidents 7 of them serious or critical incidents up from 41 in 2022. Material handling accounted for 77 % which led us to increasing the toolbox talks frequency and relating them specifically to incidents as they occurred therefore, addressing the issues immediately to mitigate more risk.

Kitchen Salvage Program

The kitchen salvage program had an excellent year, sales of kitchen sets were up by 42 % over 2022. The program had 139 inquires for salvage requests, 110 of which we acquired, resulting in \$140,940 of our total cabinet revenue and a contribution of an additional \$23,000 in other products donated to our stores. Driving total kitchen cabinet sales to \$224,000.

\$51.45

REVENUE \$ PER SQ FT

17,974

RESIDENTIAL DONATIONS

\$13,009.40

TOTAL RECYCLED METALS



Trina Carroll,
Manager, Regional Retail Operations

COMMUNITY ENGAGEMENT AND FUNDRAISING



HABITAT ONLINE 50/50 LOTTERY GROWS LEAPS AND BOUNDS IN 2023.

When we kicked off 2023, our goal was to increase the popularity of our online 50/50 lottery.

Throughout the year, Habitat Okanagan brought this bigger and better lottery to every community event we could attend. Those events included all the home shows within the Okanagan, from Vernon to Penticton and many in between.

There was hardly a weekend when Habitat Okanagan was not out and about at a community even. We went as far as Armstrong to the annual IPE to some great local Canadian Home Builder Association (CHBA) hosted events and others; Pride, Kelowna block party, Peach City Car show in Penticton.

Our online 50/50 lottery generated over \$130,000 in revenue and our biggest jackpot in our history was a cool \$33,550.00 that Linda Farr from Kelowna took home just before Christmas.

And we can't forget Vibeke Anderson of Penticton who won over \$31,000 in the first draw of the year in July 2023.

Habitat's net portion from this online 50/50 lottery helped to support existing volunteer services programming, including recruitment and volunteer retention efforts. Along with covering the essential expenses that come with the delivery of all of the programs and services Habitat Okanagan delivers today. Our 2024 online 50/50 lottery is already shaping up to be even bigger.

**YOU WIN WE BUILD
50/50 LOTTERY**

RAISES \$130,00

\$25,000

JINGLE BELL BUILD

\$26,000

BOTTLE DRIVES



Bottle Drives – One refundable container at a time

Our annual bottle drives are only possible because of so many dedicated volunteers and it was another exceptional year because of their efforts. Altogether more than \$26,000 was raised for Habitat Okanagan.

A special shout out to Glory Westwell and all the amazing volunteers and supporters from Predator Ridge who have for more than 17+ years raised thousands of dollars in support of Habitat for Humanity Okanagan doing community bottle drives throughout the year.

COMMUNITY ENGAGEMENT AND FUNDRAISING

New team member – Courtney Clark – Marketing, Communications & Volunteer Services



In May 2023 Courtney Clark joined the Habitat Okanagan team as the new Marketing, Communications & Volunteer Coordinator.

Courtney is the go-to team member for all things volunteer services related. From recruitment to volunteer recognition, Courtney's days are filled with welcoming new volunteers and helping to ensure the many long-time volunteers feel appreciated and connected to the mission of Habitat for Humanity Okanagan.

On top of all that she still has time to dedicate her creativity and marketing skills to developing and engaging with our social media audiences and with her help the corporate edition of our Jingle Bell Build night at the Laurel Packing house in November was a huge success.

Jingle Bell Build - Corporate Edition

For the second year in a row, Habitat for Humanity Okanagan hosted the Jingle Bell Build corporate edition and it was our first year at the Laurel Packing House.

Thanks to so many great sponsors and the 26 corporate teams, lead by title sponsor REMAX to the many incredible community partners that included the Kelowna Airport, Traine Constructing & Development, and Interior Savings, the 2023 Jingle Bell Build was a a lot of fun and huge success raising \$25,000.



Gingy goes to Orchard Park Mall

There are many community partners that make the Habitat mission possible so it never really surprises us when our community partners will agree to almost anything that we ask in support Habitat for Humanity Okanagan.

The success of our Jingle Bell Build corporate edition was one thing, even more incredible was our partners over at Orchard Park Mall agreed to let us showcase these one a of kind gingerbread house creations during the first weekend of December.



COMMUNITY ENGAGEMENT AND FUNDRAISING



Raising fun while raising thousands of dollars in support of Habitat for Humanity

There are some very notable partnerships we would like to recognize from 2023. Our first is our newest partnership with Gibson Custom Homes.

Darcy Gibson is the founder and president of Gibson Custom Homes. It was him and the Gibson team that made an incredible effort to support Habitat. Their fall gala event raised \$24,000 for Habitat for Humanity Okanagan.

This is an exciting new partnership for Habitat, and we look forward to doing even more impactful things with Darcy and the entire Gibson Custom Homes team.

We also want to share a great big thank you to everyone who attended this exclusive Gibson Gala at the Kelowna Yacht Club.



Canada's Best Decks and Railings – A Partner in Action

From bottle drives to kitchen salvage help, the Canada's Best Decks and Railings team has been helping Habitat for Humanity Okanagan with all things Habitat for over two years now. In 2023 this caring company has also donated thousands of dollars of decks and railings materials for the final four homes in Lake Country. We are very proud to have such a caring company as a Habitat partner. We want to say a special thank you to owner Landon Ashby and his entire team for all they have done and continue to do for Habitat for Humanity Okanagan.



COMMUNITY ENGAGEMENT AND FUNDRAISING



A raffle like no other

As we kicked off our first quarter of 2023, this was also the start of home show season for Habitat Okanagan. The biggest show is the Kelowna Spring Home Show. Thanks to our sponsors Canada's Best Deck's and Railings we returned to the Prospera Place event with our very unique and popular chip sheet raffle.

In the second year of this fun raffle, we raised more than \$3600.00. This was more than double than in our first year. There were prizes that included a wheelbarrow to a signed Montreal Canadiens hockey jersey, even a backyard composter, all of these great prizes were donations from many of the show exhibitors and from many of the incredible Habitat community partners we have.

Our partnership with show organizers Showworks continues to develop, and we very much look forward to continuing with this raffle at this annual show in the years to come.

Each year this raffle continues to grow and raise more dollars in support of the Habitat for Humanity mission.

Partner Highlights in 2023



We were honoured that our local RONA store in Kelowna chose to support Habitat for Humanity Okanagan through their annual Home Sweet Home campaign.

Throughout the month of September, the Kelowna RONA store and its associates were raising funds to support the construction of the final four homes of our Lake Country project. This project aligns with the RONA Foundation's mission of improving the quality of life of children and families in need of housing by making it easier for them to access housing.

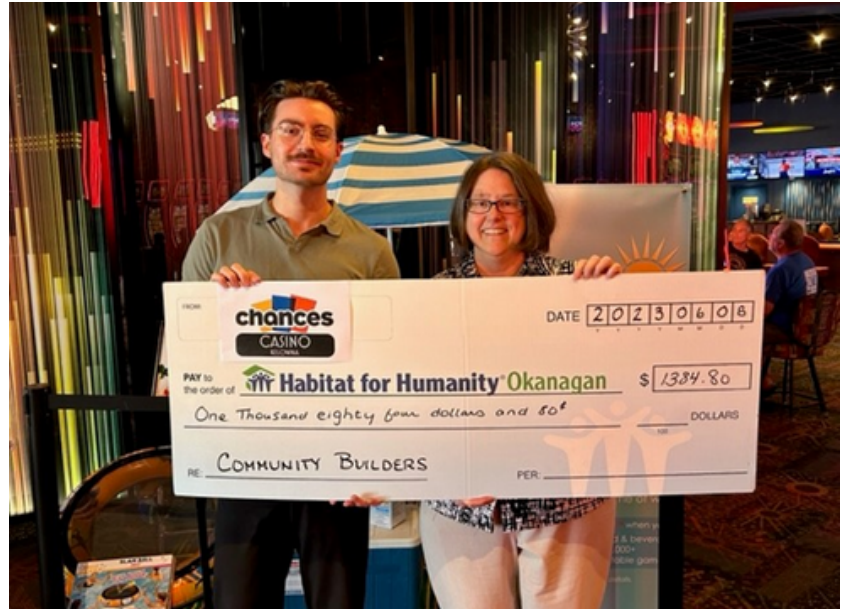
Through their employee efforts the Kelowna RONA store raised more than \$8000 for our Lake Country BC project. These dollars are helping us cross the fundraising finish line for this project.



COMMUNITY ENGAGEMENT AND FUNDRAISING



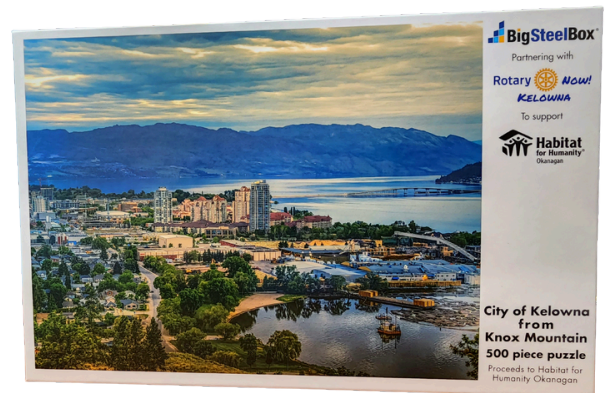
Chances Casino has been a great supporter of Habitat Okanagan, 2023 was no exception, they raised over \$1300 through a month-long campaign in support of our mission.



Okanagan Rotarians in action for Habitat

New ReStore forklifts, and one of kind jigsaw puzzle were how Rotarians throughout the Okanagan supported Habitat for Humanity Okanagan in 2023. The Rotary Clubs of West Kelowna, Kelowna and the Ogoopogo club were instrumental in helping Habitat Okanagan get two newer and much needed forklifts for our two largest ReStore locations in Kelowna and West Kelowna.

Meanwhile, the Rotary Now Kelowna club were selling one of kind 500-piece jigsaw puzzles to support our landscaping needs at our Lake Country build project.



COMMUNITY ENGAGEMENT AND FUNDRAISING

Largest donations in 2023

\$586,840

GIFT IN KIND DONATIONS

\$505,703

TOTAL FUNDS RAISED IN 2023

\$100,000

BC HOUSING

\$50,000

TRAINE CHARITABLE FOUNDATION

\$25,000

STOBER FOUNDATION



Danielle Smith,
Director Resource Development



Homeowner Services

Each year, Habitat for Humanity Canada offer schools across Canada the opportunity to enter The Meaning of Home Contest where children grade 4-6 can write a short story or poem about what home means to them. The prize winner has their story or poem published and the contest raises money for affiliates as well. The grade 4 prizewinner this year was very special indeed since it turns out Kashvi's family have a Habitat for Humanity home.

This poem resonated with me. One of the highlights of 2023 for me personally and for our team, was watching as each of the occupants at Powley Court settled into their newly built townhouse and began transforming it into a home. Each unit entirely different, some shabby chic, some modern and one with a traditional Arabian style. Having the pleasure of conducting the home inspection walkthroughs I was invited to enjoy coffee and home baked goods with some of the new occupants, as the children played outside together. It is hard to describe the feeling in words, except to say it was magical. This is what we have achieved as a team. Every hour worked by our volunteers, board, members, and staff together with the amazing support of our donors, sponsors and supporters.

At the beginning of 2023, construction of the new four-plex at Lake Country led to excitement for the future Habitat families who were waiting patiently on the start of this exciting new chapter in their Habitat journey.

During the year we were able to provide ongoing personal financial support to our families through our partnership with Launch Okanagan (a partner not for profit financial literacy program). Some of our families have been able to use this program to help them be more financially stable and independent and this has led to a dramatic reduction in requests for mortgage payment adjustments due to financial struggles.

Throughout the year we worked with our lawyers and Interior Savings to finalize the new stacked mortgage model and mortgage contracts. Similar to most Habitat's across Canada we have modelled ours to ensure we are paving the way to be more sustainable in the future. Lots of different ideas were explored and tested to find a model that works for our demographic in the Okanagan, taking into account the value of homes and the costs to buy land and build.



Alison Miller,
Homeowner Services Manager



A house can be grand, with walls painted or bare
But a home has warmth, that lingers in the air
A house has four corners, a roof, and a door
But a home has love, that can't be bought at a store

A house is just a building, with rooms and stairs
But a home is where memories, are made and shared

A house may have furniture, shiny and neat
But a home has laughter, and a heart that beats

A house can be big, with space to roam
But a home is where you feel truly known
A house can be cold, when you're all alone
But a home is a haven, a place to call your own

A house is a structure, made of bricks and stone
But a home is a feeling, that can't be shown
A house may have a yard, with trees and grass
But a home has love, that will forever last

A house may have a fancy design,
But a home is where true beauty shines,
With laughter, joy, and comfort too,
It's where you can truly be you.

Thank you Habitat for Humanity,
For building homes, full of positivity.
With your hard work and dedication,
You've helped create a better nation.



Kashvi
Grade 4
Burlington, Ontario



Ivan & Natalie

Ivan and Natalie and their 4 children moved into their Habitat home in Vernon in 2017. Only 6 years later, they were able to sell the house back to Habitat Okanagan and pursue their dream home being financially stable and having built enough equity in their Habitat home to now afford the downpayment. They dreamed of owning a home with more land where the kids could enjoy being outdoors. This also allowed us to offer this unit to another family in need of stable and affordable housing. Here is Natalie and Ivan's story: [“We applied for Habitat for Humanity homeownership program. 6 months](#)

[after we found out that we had been chosen to be one of the 3 families to live in a triplex. It felt like we had won the lottery. We were at the time living in a 2-bedroom basement suite that had mice in it. We had 2 kids and one on the way. It took 2 years to build the triplex. We loved to help with building our new home. We helped with foundation work, drywall, and the roof top deck on our house. We also partook in bottle drives and garage sales that helped to raise money for the build. After a long two-year wait, we moved into our new home in November 2017. We were now a family of 5 with another new baby on the way. It was so nice to live in a place to call our own. We lived in the Habitat for Humanity house for 6 years and this allowed us to save up for a down-payment for our next home. We used the equity we had built up through mortgage payments to use as a down-payment for a house we purchased just last year in July! We now live on a .18 acre lot in a 3 bedroom house with our little family of 6. Habitat allowed for us to save money which we never would have been able to do renting.”](#)



Congratulations to Legacy homeowner Rochelle Matwechuk for the remarkable achievement of paying off her mortgage.

What a success story for these families and for our affiliate! A very special year indeed and wonderful to be able to capture some of those moments to share with our team of staff and volunteers, our sponsors, and donors and also with the public to help raise awareness of the need for more affordable housing and the amazing work we do at Habitat.

[We are excited for the coming months. We look forward to the next key ceremony, hopefully in July 2024, where we can welcome our new families to four plex at Powley Court to their new homes!](#)



VOLUNTEER PROGRAM

500 + hours

Bill Lipsett
Martina Harper
Jerry Heikel
Klaus Grimm
Tom Hanik
Abel Martins

In 2023, our Habitat volunteers made an extraordinary impact, transforming lives through their dedication and hard work. These passionate individuals from all walks of life contributed thousands of hours to help build safe, affordable homes, providing stability and hope for countless families.

Our ReStore volunteers are the heartbeat of our success. With their unwavering dedication, they manage donations, pricing, cleaning, stocking, and customer assistance, which are essential in generating revenue to fuel our building projects. Their commitment is clear: they move mountains (and stores) with meticulous organization to keep things running smoothly

Additionally, our community volunteers played a key role in Habitat's success. Our record-breaking 50/50 sales, recognized with a Community Outreach Award from Habitat for Humanity Canada, significantly boosted our funding.

Their tireless work cleaning up at our Lake Country project site ensured smooth transitions for our trades people as they moved completed jobs on site. This dedication translates to real results: Habitat is now better equipped to help families achieve their dream of homeownership.

At every ReStore location in the Okanagan, volunteer appreciation doors now proudly display the names of everyone who has contributed, no matter how small. It's a testament to the collective effort and spirit of community that drives our mission forward. We invite you to visit your local ReStore to see these doors firsthand and witness the dedication and heart of all of our volunteers.

250-499 hours

Grant MacWilliam
Jane McKay
Gavin Moss
Carol Finlayson
Gerry Betts
Ken Finlayson
Thelma Viker
Terry Cochrane
Armin Bergmann
David Johnston
Bill Brussee
Chris Bilocerkowec
Marcel Knittel
Dianne Fowers

16,395

**TOTAL #
VOLUNTEER
HOURS LOGGED IN
2023**

15,457

**TOTAL # VOLUNTEER
HOURS LOGGED AT
THE RESTORE IN
2023**

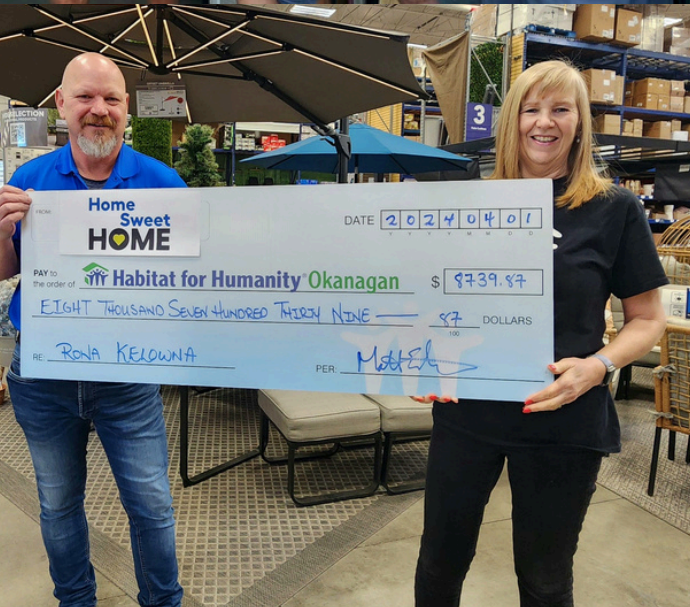
\$274,616

**DOLLAR VALUE OF
VOLUNTEER HOURS
IN 2023**

2023

AT A GLANCE







THANK YOU!